

Policy for quality, sustainability, environment, health and safety

Rho, 06/06/2024



NOLOSTAND

Nolostand S.p.A. (hereinafter, '**Nolostand**') is the Fiera Milano Group company that handles the design, development and creation of set-up solutions and installations for trade fairs, events, conferences, showrooms or exhibitions, which are mainly temporary and of any nature or product sector.



Nolostand has developed an Integrated Management System certified by an independent third-party body and is committed to implementing, updating and continuously improving it, in accordance with international reference standards, the Company's Ethical Code and its own Organisation, Management and Control Model pursuant to Legislative Decree 231/01, with the aim of pursuing the company's objectives, while respecting its core values.

This policy also includes Nolostand's Statement of Intent and Core Values for Sustainability and is adopted in accordance with ISO 45001, ISO 14001, ISO 20121 and ISO 9001.

The Company guides its choices and identifies the drivers of its management so as to pursue its **primary objectives**, namely:



- ✓ the **environmental, economic and social sustainability** of the installations, through the study of technologies, materials and the development of the value chain;
- ✓ the **satisfaction of all stakeholders** and in particular of its customers, which is monitored by analysing the service delivered;
- ✓ the prevention of accidents, injuries and occupational diseases and the protection of the environment by implementing a model for assessing and **managing risks and impacts**.

The company's primary objectives are then translated into concrete commitments for **compliance** and **continuous improvement**, which are **extended and shared with all suppliers** in the supply chain.

Nolostand considers “sustainability” to be a key element in its strategy



Therefore, it promotes economic, environmental and social sustainability, following principles of good governance, safety, inclusiveness, integrity and transparency that inspire this integrated Policy.

These objectives are shared by the company with all the partners and individuals who make up the value chain at an operational level; in this way, the positive influence resulting from the company's work is extended to the entire industry, to generate real change for everyone, even in the medium to long term.

Nolostand's sustainable approach to environmental, social and economic aspects is inspired by the highest standards of ethics and integrity, as well as by the principles of compliance with laws and regulations, including internal ones.

Principles of the environmental aspect:

- Maximisation of the circular economy (minimising the use of disposable products and increasing sustainable waste management)
- Efficient consumption of energy and water resources
- Use of environmental-friendly materials and products
- Pollutant emission control
- Application of sustainability criteria when selecting suppliers

Principles of the economic aspect:

- Generating economic value in territories
- Creation of shared value (for all stakeholders)
- Promoting equitable relationships along the supply chain

Principles of the social aspect:

- Accessibility of spaces
- Promoting diversity and inclusion
- Health, safety and well-being of workers and all users of the spaces
- Prevention of accidents, injuries and occupational diseases
- Human capital development and skills enhancement
- Land enhancement and protection
- Helping to diffuse a “culture of sustainability” and “solidarity”

The principles of Nolostand's policy are implemented in concrete commitments:

Stakeholder satisfaction:

- understanding customers' requirements and striving to meet them, through the provision of timely and responsive services;
- consulting all staff and promoting their involvement and active participation, aimed at developing a sense of individual and collective responsibility, by enhancing their information and training programmes;
- improving communication with internal and external stakeholders, also in order to share and increase the focus on sustainability topics, taking into account their feedback to ensure continuous improvement of customer satisfaction and performance and also in terms of sustainability matters;
- identifying and promoting solidarity initiatives, aimed at increasing the level of corporate sustainability, through the contribution deriving from the sensitivity of each individual and of the company as a whole.

The management and mitigation of risks and impacts:

- guaranteeing adequate and safe working conditions for all workers;
- ensuring the availability and suitability of protective measures and tools, and to promote the adoption of organisational and procedural solutions that are inspired by the relevant best practices, for the purpose of health, safety and environmental protection;
- preventing and promptly managing any type of environmental or health, safety or security incident through the application of prevention and intervention procedures;
- assessing in advance the risks and opportunities related to its activities and implementing mitigation actions which are aimed at improving the performance, minimising the potential impacts on sustainability of all new activities and processes and, where possible, generating a positive legacy at the end of the event/exhibition, both in terms of communication, by promoting sustainable choices, and recovering and reusing materials, or recycling them, including through circular economy projects;
- promoting a systematic reduction in the consumption of energy resources through continuous monitoring and control;
- carrying out scheduled maintenance of the Company's facilities in compliance with health, safety and environmental requirements.

Compliance:

- performing its activities in accordance with applicable legislation and other legal requirements and/or regulations which are applicable or subscribed to;
- defining lines of conduct that are consistent with the above, to be adopted in NoloStand's working environments and at the client's sites;
- ensuring cooperation with public authorities and control bodies.

Supplier involvement:

- disseminating and enforcing the principles and actions defined in this Integrated Policy also to contractors and suppliers;
- selecting its suppliers by giving preference to those who adopt similar health, safety and environmental policies, or Health, Safety and Environmental Management Systems;
- involving the identified suppliers in a sustainable supply chain, raising their awareness, with the aim of providing services that not only guarantee full customer satisfaction, but also minimise environmental, social and economic impacts.

Continuous improvement:

continuously improving its performance:

- in **service quality**, aiming to increasingly meet customer needs;
- in **health and safety**, focusing on continuously reducing accidents, injuries, occupational diseases, hazards and risks to health and safety at work;
- in terms of the **environment**, adopting principles and behaviour aimed at reducing the amount of waste produced and favouring the choice of products from which mainly recoverable waste can derive in terms of material or energy;
- in **event sustainability**, by designing sustainable installations and researching innovative and alternative materials.



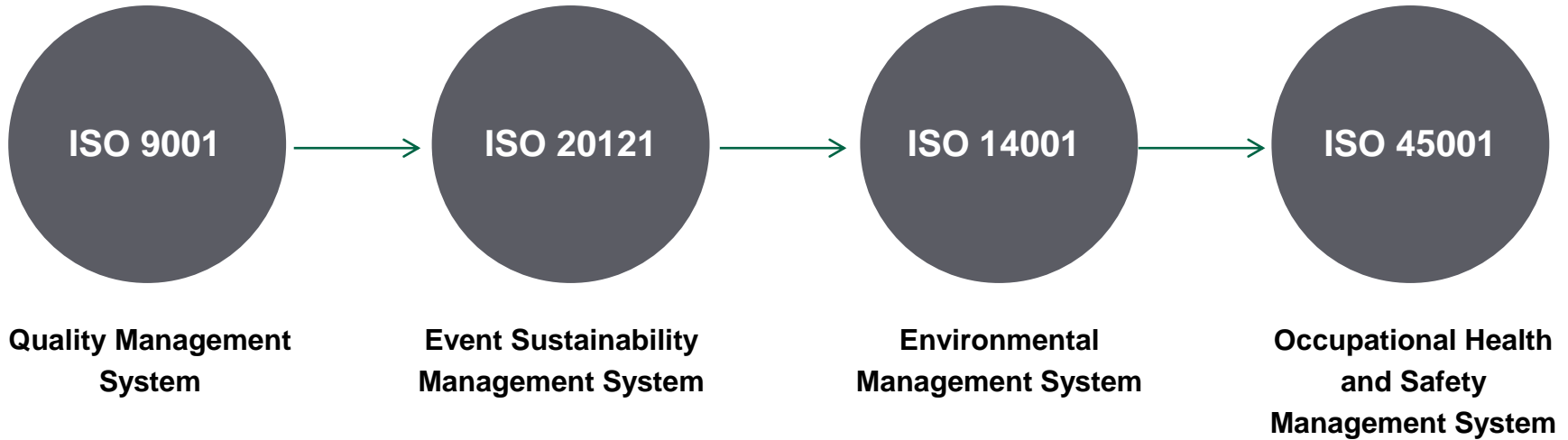
The above points form the framework for setting and/or reviewing objectives and targets on quality, health and safety, environment and sustainability.

The objectives, and the entire management system in general, are periodically checked by top management during scheduled reviews, in order to update them in relation to changes that have occurred and to modifications in the context in which Nolostand operates.

Since Nolostand aims to pursue objectives that are always relevant and consistent with the state and evolution of the company and its organisation, the top management invites the staff to promptly communicate any and all points for improvement identified in relation to any aspect, with particular reference to health and safety in the workplace, environmental protection, sustainability and customer satisfaction.

**The Chief Executive Officer
Gianmaria Maccarani**

This policy is adopted in accordance with the following standards:





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